

**SUBJECT:** CenterPoint Energy ERP\_R Reimbursement Communication

**NOTICE DATE:** August 13, 2020

**NOTICE TYPE:** Informational

**INTENDED AUDIENCE:** Retail Electric Providers participating in the PUCT COVID-19 Electricity Relief Program

**LONG DESCRIPTION:** CenterPoint Energy would like to share some additional information intended to provide clarity for a few scenarios you might encounter on your ERP\_R Reimbursement responses.

- An invoice that has been billed for 0 KWH, CNP will reject the reimbursement request since this would result in a reimbursement for a 0-dollar amount.
- An invoice that has been reimbursed prior to being retracted and rebilled for a different amount of KWH, CNP will force through the cancel and the rebill on your next reimbursement request.
- An invoice that has been reimbursed prior to being retracted and rebilled to a different REP or the rebill is not suppressed, CNP will force through the cancel on your next reimbursement request.
- An invoice that has been reimbursed prior to a retract and rebilled for the same KWH amount, CNP will reject any request for the cancel and rebill since it is for the same amount and will not change the amount of the reimbursement.
- An invoice that has not been submitted for reimbursement prior to being retracted and rebilled, CNP will reject any request for reimbursement on the original and/or cancel in anticipation of your request for reimbursement on the rebill.

**ADDITIONAL INFORMATION:** Please contact your Account Manager if you have any questions.

Click here for additional [COVID-19 Electric Relief Program Information](#)

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**CenterPoint Energy Houston Electric, LLC**