

**Subject: COVID-19 ERP - Solix File Issue**

**NOTICE DATE:** June 17, 2020

**NOTICE TYPE:** Informational

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy is aware of the inadvertent problem that occurred with the recent HHSC file sent to Solix, causing a bulk of customers to be dropped from ERP-eligibility. Many of these customers had already been ERP-qualified with the TDUs but were deleted by the request of the REPs when they received their inaccurate lists from Solix. REPs should have received their corrected lists, and CenterPoint is expecting that the REPs will resubmit the ESI IDs that were inadvertently dropped to be reinstated in the ERP program ASAP to avoid additional invoices from being affected.

**CenterPoint Energy is requesting that, if possible, REPs, please submit a separate ERP\_A MarkeTrak and spreadsheet for all the ESI IDs that are being reinstated and place the following comment on the MarkeTrak: "The attached ESI IDs are a reinstatement of ERP benefits due to the corrected HHSC file."** REPs may also submit a separate ERP\_A MarkeTrak and Spreadsheet on the same day for newly added ESI IDs to the program.

**As a reminder, if you submitted an ERP\_D based on the inaccurate list and you are no longer the REP of Record, you may send an ERP\_P to suppress the TDU Delivery Charges on the final invoice.**

**ADDITIONAL INFORMATION:** Please contact your Account Manager if you have any questions.

Click here for additional [COVID-19 Electric Relief Program Information](#)

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