

SUBJECT: CNP-R-A032620-01 PUCT COVID-19 Electricity Relief Program

NOTICE DATE: March 26, 2020

NOTICE TYPE: CNP-R-A032620-01 - Informational

SHORT DESCRIPTION: On Thursday, March 26, 2020, the Public Utility Commission of Texas (PUCT) adopted an order in Project No. **50664**, Issues Related to the State of Disaster for Coronavirus.

INTENDED AUDIENCE: Retail Electric Providers

DAY(S) AFFECTED: March 27, 2020

LONG DESCRIPTION: On Thursday, March 26, 2020, the Public Utility Commission of Texas (PUCT) adopted an order in Project No. 50664, Issues Related to the State of Disaster for Coronavirus. The order establishes the COVID-19 Electricity Relief Program, which, among other things, creates a temporary exemption from disconnections for non-payment for eligible residential customers.

CenterPoint Energy urges Retail Electric Providers to familiarize themselves with the order and the obligations that it places on all market participants. In the coming days, CenterPoint Energy and other TDUs will contact REPs with details of several processes and procedures that are outlined in the order. TDUs are committed to working with REPs to establish processes that are as standardized and workable as possible under the circumstances.

As mentioned in our March 21, 2020 market notice, CenterPoint Energy's current suspension of disconnections for non-payment will expire at the close of business Friday, March 27, 2020. [CenterPoint Energy will resume executing DNP orders on Monday, March 30, 2020.](#) _

The PUCT's order is posted here:

http://interchange.puc.texas.gov/Documents/50664_107_1057678.PDF

ADDITIONAL INFORMATION: Additional information concerning this temporary exemption from disconnections for non-payment will be provided when it becomes available.

CONTACT: Please contact your CenterPoint Account Manager if you have any questions.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC