

SUBJECT: CNP-R-A032120-01 CNP Suspension of Disconnect for Non-Payment Orders

NOTICE DATE: March 21, 2020

NOTICE TYPE: CNP-R-A032120-01 - Informational

SHORT DESCRIPTION: CenterPoint Energy will extend the suspension of disconnections for non-payment through Friday, March 27, 2020.

INTENDED AUDIENCE: Retail Electric Providers

DAY(S) AFFECTED: March 21, 2020, through March 27, 2020

LONG DESCRIPTION: CenterPoint Energy is collaborating with Retail Electric Providers, Transmission & Distribution Utilities, and the Public Utility Commission of Texas, and other market participants to determine a mutually agreeable and workable process related to disconnection for non-payment during the effective period of the Governor's disaster declaration. It is our goal to conclude these consultations and implement a solution as soon as possible. To allow more time for these discussions, CenterPoint Energy will extend the suspension of disconnections for non-payment through Friday, March 27, 2020.

CONTACT: Please contact your CenterPoint Account Manager if you have any questions.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC