

**SUBJECT: CNP-M-A072020-01 CNP Experiencing Transaction Processing Issue - Initial**

**NOTICE DATE:** July 20, 2020

**NOTICE TYPE:** CNP-M-A072020-01 - Initial

**DAYS AFFECTED:** July 20, 2020

**SHORT DESCRIPTION:** CenterPoint Energy is experiencing a transaction processing issue.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy is experiencing a transaction processing issue. All Market Participants should take note of the following:

- CNP teams are working on the issue and will have additional information as it becomes available.
- 24/7 reconnects are not impacted and are processing as normal.
- **No action from market participants is needed at this time.**

**ADDITIONAL INFORMATION:** Additional information and updates will be provided as it becomes available.

**CONTACT:** If you have any questions regarding this notification, please send an email to [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com)

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