

SUBJECT: CNP-M-A040320-01 CNP Experiencing Transaction Processing Issue - Initial

NOTICE DATE: April 3, 2020

NOTICE TYPE: CNP-M-A040320-01

DAYS AFFECTED: April 3, 2020

SHORT DESCRIPTION: CenterPoint Energy is experiencing a transaction processing issue.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy is experiencing a transaction processing issue. All Market Participants should take note of the following:

- CNP teams are working on the issue and will have additional information as it becomes available.
- Please send Safety Nets for any Priority Lights Out

ADDITIONAL INFORMATION: Additional information and updates will be provided as it becomes available.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations
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